

Frequently Asked Questions

- Why is my Cost of Attendance higher than what I was told ESU would cost?
 - The Cost of Attendance listed on your financial aid offer is not what you owe to ESU. It is the maximum amount of financial aid you could be eligible for during the year
- I'm not living on campus, why am I being charged room & board?
 - You are likely looking at the Cost of Attendance on your financial aid offer. The Cost of Attendance is not your bill. The items you see listed under Cost of Attendance are educationally related expenses that you can use your financial aid to pay for
- I had to use 2019 income information on my FAFSA and now my parent doesn't make as much money. What can I do?
 - Contact our office and ask about a Professional Judgement, which allows our Director to review your specific situation
- Why is my scholarship not listed on my financial aid offer?
 - We will add it to your financial aid offer once we are notified that you should receive it, and you have accepted it in the Scholarship Portal, if required

FOLLOW US



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CONTACT US

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HOW TO FINANCIAL AID AT ESU



**ESU FINANCIAL AID
PLUMB HALL 103**

How Do I Apply For Financial Aid?

How Do I Get My Financial Aid Offer?

How Do I Use My Financial Aid To Pay My Bill?

FEDERAL FINANCIAL AID

- Complete Free Application for Federal Student Aid (FAFSA) @ fafsa.gov
 - Include ESU (school code 001927) on the list of schools to notify
 - We will receive your information within 3-5 business days
- *Info from the Pros*
 - 2021-2022 FAFSA will determine your eligibility for Summer 2021, Fall 2021, and Spring 2022
 - 2021-2022 FAFSA will use 2019 tax and income information
 - A new FAFSA must be completed each school year
 - The FAFSA is used to determine if you can get grants, work-study, and federal student loans

SCHOLARSHIPS

- Visit emporia.edu/scholarships
 - Use Scholarship Portal
 - Review other options on the site
- *Info from the Pros*
 - Most scholarships require you to apply late November to early February for the upcoming school year

PRIVATE EDUCATIONAL LOANS

- Apply directly with lender of choice
- Visit emporia.edu/finaid/privateloans.html for more information

One to two weeks after you submit your FAFSA it will be received by our office.

You will get an email to let you know that we need additional information from you or that a financial aid offer will be or has been created.

ADDITIONAL INFO NEEDED

- Go to [Hornet365 \(hornet.emporia.edu\)](https://hornet365.hornet.emporia.edu)
 - Students
 - Financial Center
 - My Financial Aid
 - Eligibility
 - Choose appropriate aid year
 - Submit
 - Student Requirements
 - Here you will find a list of items you need to give our office
- *Info from the Pros*
 - Submit this info ASAP since most of these requirements stop your financial aid process until this information is received and reviewed

FINANCIAL AID OFFER

- Go to [Hornet365 \(hornet.emporia.edu\)](https://hornet365.hornet.emporia.edu)
 - Students
 - Financial Center
 - My Financial Aid Award
 - Choose appropriate aid year
 - Submit
 - Terms & Conditions tab
 - Read and accept
 - Accept Award Offer tab
 - Make loan decision and submit

Ten days before your first class begins we can start to disburse your financial aid. This means we release the money for the semester to Cashiers and they apply it to your Student Account. Charges listed on your student account at that time will be paid. If your financial aid amount is more than your charges, the extra will be refunded to you by check or direct deposit.

IMPORTANT THINGS TO KNOW

- If there are items on your Student Requirements tab that aren't satisfied, some or all of your financial aid will not disburse until they are complete
- Loans must be accepted before they can disburse
 - If you have not borrowed a federal student loan before, you will need to go to studentaid.gov and complete:
 - Entrance Loan Counseling
 - Master Promissory Note
 - Loans have to go through an origination process so they may not disburse until 2-3 days after you accept them
- Private loan funds take 2-3 weeks to arrive and be applied to your bill
- Disbursements are daily through the second week of class, then move to Tuesdays and Thursdays
- Financial aid disburses by semester
- If charges are added to your account after financial aid releases, you will need to pay those charges yourself